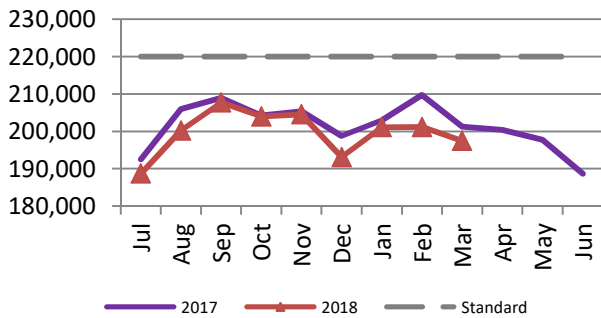


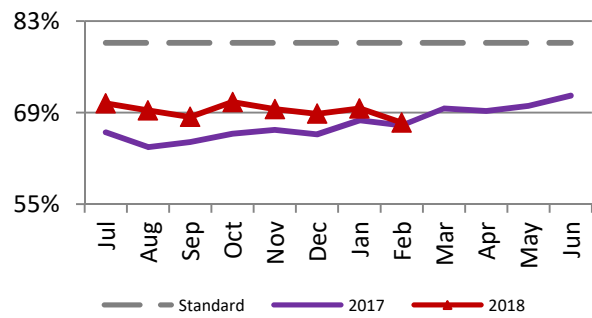
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending February 2018

Key Performance Indicators (KPI)	February 2018	February 2017	Percent Change	8 Month FY2018	8 Month FY2017	Percent Change	Goals
Total Monthly Ridership	4,954,566	5,115,393	-3.14%	42,568,541	43,251,739	-1.58%	
Average Weekday Ridership	201,150	209,748	-4.10%	224,728	203,576	10.39%	220,000
Percent of Trips On Time	67.6%	67.2%	0.4%	69.44%	65.99%	3.45%	80%
Bus Availability	87.5%	87.9%	-0.4%	88.5%	88.1%	0.31%	90%
Bus Miles/Major Collisions	151,818	152,706	-0.58%	242,621	163,244	48.62%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.81	2.64	-31.44%	3.00
Bus Miles/Mechanical Road Calls	9,709	9,823	-1.16%	9,526	9,233	3.18%	10,000
Spare Ratio	19.73%	25.06%	-5.33%	20.10%	21.39%	-1.29%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.06%	98.61%	0.45%	99.43%	99.40%	0.03%	100%
Cost per Hour	\$124.85	\$126.13	-1.01%	\$125.62	\$123.47	1.73%	\$120
Cost per Trip	\$3.11	\$2.93	6.28%	\$3.13	\$2.93	6.87%	\$2.50
Cost per Mile	\$9.22	\$8.91	3.54%	\$9.22	\$8.83	4.35%	
Farebox Recovery	31.09%	27.70%	3.39%	26.72%	27.16%	-0.44%	30%
Trips per Hour	40.16	43.12	-6.86%	40.18	42.20	-4.81%	48
Trips per Mile	2.97	3.05	-2.58%	2.95	3.02	-2.37%	
Passenger Miles per Revenue Hour	215.78	224.30	-3.80%	213.66	226.20	-5.54%	250
Average System Speed	12.82	13.00	-1.43%	12.73	12.88	-1.18%	
Percent Complete in 30 Days (Customer)	95.05%	95.09%	0.0%	97.65%	98.26%	-0.6%	
Complaint Rate (Complaints per 100,000 trips)	10.40	8.80	18.10%	10.04	10.07	-0.23%	10

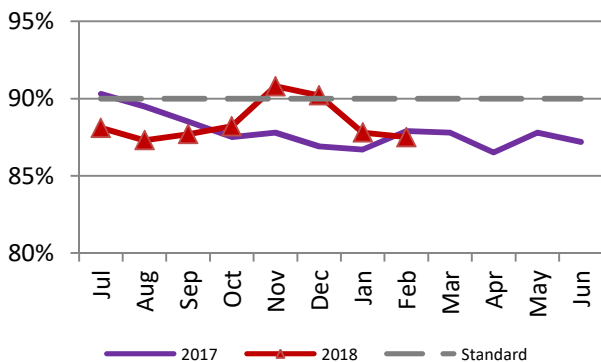
TheBUS
 Average Weekday Ridership



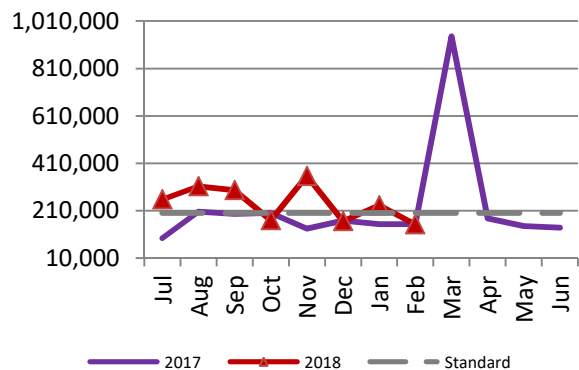
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
Monthly Performance Report
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